

General Terms and Conditions (GTC) – Erezsässhütte Summer & Winter

1. Principle

The Erezsässhütte & the Schifer Berghaus stand for an authentic and simple mountain experience. By booking and using our services, guests accept the following General Terms and Conditions (GTC).

2. Meals

- **Breakfast:** 07:30 – 10:00 a.m., served at the Erezsässhütte for both houses.
- **Lunch:** 11:30 a.m. – 2:30 p.m. (not included in the half-board price). Afterwards, a smaller menu is available until dinner. Lunch for house guests is available by advance reservation.
- **Afternoon snack:** from 2:30 p.m. until kitchen closing, with specialties from the delicatessen selection.
- **Dinner:** 6:00 – 8:30 p.m. (the restaurant closes at 11:00 p.m.). Dinner for both houses is served at the Erezsässhütte.
- **Allergies / intolerances:** must be communicated in the morning. We serve either meat dishes or vegetarian menus.

3. Internet

- WLAN at Erezsäss Restaurant: **Network:** Beim Franzl Daheim | **Password:** Bumsfallera2025
- No separate WLAN in the rooms, but free access is available via **"MountainPublic-Hotspots"** (Bergbahnen Davos/Klosters).

4. Rooms & Use

- Facilities: bed linen, towels, soaps, shampoos. Hairdryers available on request.
- Smoking is strictly prohibited in all rooms.
- Quiet hours from 10:00 p.m. Exceptions: celebrations, New Year's Eve, weekend parties (ending at 2:00 a.m.).
- Ski boots must be removed in ski rooms or staircases. Storage and drying in ski rooms or in front of rooms is permitted. Boots may be taken into the room if all roommates agree.
- Skis, snowboards, bicycles, etc. must be stored exclusively in the ski rooms.
- Dogs are welcome, subject to an additional charge (amount depending on size).
- Rooms remain unlocked during absence and are accessible to cleaning staff. Only one key is issued per room.
- We assume no liability for loss or theft. Valuables can be deposited at the reception against receipt.

5. Sauna & Hot Pot – Spa

- Use possible with a minimum of 4 people.
- Prices per person: Sauna CHF 20 (children up to 12: CHF 15), Sauna & Hot Pot CHF 30 (children up to 12: CHF 20).
- Each additional person will be charged accordingly.
- Exclusive booking of Sauna & Hot Pot: CHF 300 (regardless of number of people).

6. Brought Food & Beverages

- The consumption of self-brought beverages (with/without alcohol) and food is prohibited in all houses.
- Exceptions: sweets and small snacks.

7. Booking & Cancellation

- A booking is binding only after full payment or agreed deposit.
- **Cancellation policy:**
 - up to 30 days before arrival: 100% refund
 - up to 20 days: 80% refund
 - up to 15 days: 50% refund
 - up to 10 days: no refund
- We recommend taking out travel cancellation insurance.
- Guests are required to provide full contact details for registration.

8. Mountain Railway Downtime

- We accept no liability for operational interruptions (e.g. Schiferbahn due to storm or wind), as these are operated independently by Bergbahnen Davos/Klosters.

9. Staff, Parties & Events

- Staff services for events are offered based on customer specifications and billed according to actual hours worked (15-minute intervals).
- **Hourly rates (from place of deployment):**
 - Service management (up to 3 employees): CHF 70 (Mon–Sat), CHF 80 (Sun/holidays)
 - Chef / Grill chef: CHF 59 (Mon–Sat), CHF 69 (Sun/holidays)
 - Service / Grill / Chauffeur / Buffet: CHF 49 (Mon–Sat), CHF 59 (Sun/holidays)
 - Night surcharge: CHF 30 per hour from 10:00 p.m. onwards
- Subject to change.

10. Legal Notice

- All information (in particular prices, reservations, online calculations) is provided without guarantee.
- We do not guarantee that all information is always up to date and complete.
- Changes to offers, prices, programs, or content may be made at any time without prior notice.

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